



Date of Memo: April 03, 2023
Current Meeting: July 20, 2023
Board Meeting: July 27, 2023

BOARD MEMORANDUM

TO: Indianapolis Public Transportation Corporation (IPTC) Board of Directors
THROUGH: President/CEO Inez P. Evans
FROM: Director of Governance & Audit Brian Atkinson
SUBJECT: Consideration and approval of Bus Rapid Transit (BRT) review

ACTION ITEM A – 7

RECOMMENDATION:

Review and receive Governance & Audit Bus Rapid Transit Review Audit Report
See Reference Item 2023-2

BACKGROUND:

The FY 2023 Internal Audit Work Plan approved by the Governance and Audit Committee included a Bus Rapid Transit (BRT) Review.

Various aspects specific to BRT have been reviewed on IPTC’s Red Line to best prepare for opening two additional BRT routes the Purple Line and Blue Line. The Red Line has now been in operation for over three years. This purpose of this review is to make note of what is working well and where improvements could be made before opening additional BRT lines.

DISCUSSION:

The objective and scope of this review was to examine the current process and controls related to IPTC’s Red Line BRT and provide improvements and considerations to be updated prior to the Purple and Blue Line openings.

- On board announcements at stops
- Video at stations and on-board bus
- Bus location and mobile app updates
- Integrity of data published at stations
- Fare collection system
- Station cleanliness and amenities

The overall report rating was considered high based on four observations from this review which include:

- Fare Evasion
- On Board Buses
- Fare Collection Equipment

Stations

ALTERNATIVES:

N/A

FISCAL IMPACT:

No Fiscal Impact

DBE/XBE DECLARATION:

N/A

STANDING COMMITTEE DISCUSSION/RECOMMENDATION:

This action will be reviewed by the Governance & Audit Committee on July 20, 2023.